



**Resources Department
Town Hall, Upper Street, London, N1 2UD**

AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in Committee Room 4, Town Hall, Upper Street, N1 2UD - Islington Town Hall on **28 March 2019 at 7.30 pm.**

**Yinka Owa
Director of Law and Governance**

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Despatched : 20 March 2019

Membership

Councillor Rowena Champion (Chair)
Councillor Roulin Khondoker (Vice-Chair)
Councillor Santiago Bell-Bradford
Councillor Tricia Clarke
Councillor Paul Convery
Councillor Mouna Hamitouche MBE
Councillor Clare Jeapes
Councillor Matt Nathan
Councillor Caroline Russell

Substitute Members

Councillor Osh Gantly
Councillor Satnam Gill OBE
Councillor Anjna Khurana
Councillor Angela Picknell

Quorum is 4 members of the Committee



A. Formal Matters **Pages**

1. Apologies for Absence
2. Declarations of Substitute Members
3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- *(a) **Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4. Minutes of Previous Meeting 1 - 6
5. Chair's Report
6. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may

opt to accept questions from the public during the discussion on each agenda item.

B.	Items for Decision/Discussion	Pages
1.	Overview - Support for Residents with long term conditions including learning disabilities and mental health	
2.	Quarter 3 Performance Report (2018/19)- Employment & Skills	7 - 16
3.	Scrutiny Review: Draft Recommendations	
4.	Recycling Workshop - Member Feedback	
5.	Update on the Accelerator Fund bid - Officer and next step	
6.	Quarter 3 Performance Report (2018/19) - Environment & Transport	17 - 22
7.	Work Programme 2018/19	23 - 24

C. Urgent non-exempt items (if any)

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

D. Exclusion of press and public

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

E. Confidential/exempt items **Pages**

F. Urgent exempt items (if any)

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 7
May 2019

London Borough of Islington

Environment and Regeneration Scrutiny Committee - 26 February 2019

Minutes of the meeting of the Environment and Regeneration Scrutiny Committee held at Committee Room 4, Town Hall, Upper Street, N1 2UD - Islington Town Hall on 26 February 2019 at 7.30 pm.

Present: **Councillors:** Champion (Chair), Khondoker (Vice-Chair), Clarke, Hamitouche, Jeapes and Russell

Councillor Rowena Champion in the Chair

258 **APOLOGIES FOR ABSENCE (Item 1)**

None.

259 **DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)**

There were no declarations of substitute members.

260 **DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

261 **PUBLIC QUESTIONS (Item 4)**

None

262 **MINUTES OF PREVIOUS MEETING (Item 5)**

Members were informed that the Biodiversity Action Plan is being considered by the Executive Member for Environment and Transport.

With regard to the questions on the ethnicity of children participating in the summer reading challenge and the number of apprentices supported into fulltime employment, members were advised that responses were with the Director Employment, Skills and Culture for sign off.

RESOLVED:

That the minutes of the meeting held on 22 January be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

263 **CHAIR'S REPORT (Item 6)**

The Committee has two meetings left to consider the scrutiny recommendations. Some draft recommendations will be available at the next meeting but recommendations in relation to the Park for Health part of the scrutiny will be depend on the outcome of the Heritage Lottery Fund application which will be known in late March.

Members were reminded of forthcoming visits –to the Plant Nursery at the Hollins & McCall Estate on Thursday 28 February, the recycling workshop on Friday 8 March at 1 Cottage

Road and on Friday 22 March, the visit to Penn Road, to observe the friends group that won the Islington Bloom Award in 2018.

In response to an enquiry about the transport strategy, the Chair requested that the Committee clerk liaise with officers so that it can be discussed at the meeting in May.

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PARKS FOR HEALTH (Item 7)

The Committee received a presentation on social prescribing from Dr Katie Coleman, Clinical Lead of NCL Personalisation about Social Prescribing. In addition, the Chair of the Caledonian Park Friends Group shared her experience of being involved in a friends group and the health benefits arising from the use of open and green spaces. The Parks and Open Spaces Manager contributed to the item. The following points were made:

- Members were reminded about the value of parks in terms of improving the health and wellbeing of its residents. In the challenging economic climate, it is important that the Service maximises and promotes the benefits of the parks for its residents. It is not a statutory service which would give it some protection from cuts.
- Park Services bid for Heritage Lottery Fund (HLF) Accelerated project which aims to transform park services into a health and welfare service.
- The HLF bid is a joint bid with Camden Council. A key part of the project would require working in conjunction with the health sector to establish core links and partnerships. If the bid was successful, the service would have funding for the transformation. If it was not, the transformation would be a slower process.
- Dr Coleman informed the meeting that the NHS is promoting Social Prescribing (SP) which refers people with social, emotional or practical needs to activities or community groups. There is a recognition by GPs that there is an increasing level of complex, long term ailments which requires a different approach. Up to 70% of patient appointments are at least partly the result of socioeconomic issues and would be better treated with a non-medical intervention.
- Social prescribing could be described as a 'listening and connecting' service where help is given to patients to build on their own personal strengths. The link worker introduces them to their own local resources of which parks could be of one of the resources available.
- Members were advised that although it is too early give a definitive analysis of the benefits, SP is gaining traction and is included in the NHS England Long Term Plan and Universal Personalised Care Model 2019 which stipulates that GP practices should come together as a network employing a social prescribing worker.
- Dr Coleman advised that evidence indicates that SP results in improvements to both the emotional and physical wellbeing of residents. The link worker could direct them to the appropriate service or support including for financial advice, education training, volunteering and physical activity.
- Following consultation with the patient, the link worker, trained with both the skills and knowledge, would be able to produce a personal health care plan that addresses long term needs such as facilitating a park run, referring them to knitting classes or signposting them to the appropriate benefit support.

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- In response to a question, Dr Coleman acknowledged that the link worker in his or her capacity will plug the gaps that presently exists in the current system through developing this person-centred care. What SP aims to do is change the discussion from 'what is the matter with you' to 'what matters to you'.
- Anecdotal evidence shows that referrals to community services would result in reduced GP visits and emergency services appointments, which releases resources to support those in immediate medical need.
- In Islington, ten health navigators work across eight GP networks and in multidisciplinary teams, communicating with people who have complex issues and referring them to the necessary support service. If necessary, the link worker would accompany patients to their first appointment especially where they lack confidence or are experiencing anxiety.
- Members were advised that for SP to be effective, the infrastructure would need to be in place and staff trained. Mapping out the opportunities available is a big task but vital for the system to work. The use of parks and open spaces, and the opportunities they offer, is currently underdeveloped.
- With regard to accessing the SP link scheme, members were advised that referrals would be from clinicians, social care providers, VCSE organisations and self-referrals.
- Although SP currently focusses on adult services, there is a recognition that children and young people experience mental illness, obesity and social isolation which cannot be ignored especially as no statutory services presently exist to support them.
- Members heard evidence from the Chair of Caledonian Park Friends Group on how her life had been transformed following her decision to participate in park activities following an illness. She became involved in the Friends Group because she wanted to spend time in her local park. Meeting other volunteers and being instrumental in getting things done restored her confidence. She indicated that since her involvement in the park she has been medication free, having not visited a GP for two years.
- In response to a question, the Chair of the Caledonian Park agreed that referral of those suffering long term ailments such as obesity, loneliness and mental illness would be beneficial to their well-being.
- In response to a question about residents being confused about what category their entry to Islington in Bloom would fall under, the meeting was advised that applicants could submit photographs to officers who would assist them.
- With regards to the involvement of GPs in SP, members were informed that Islington currently has a number of navigators within the listening and connecting service which has resulted in an increase in the number of referrals. The primary purpose of health navigators is to actively engage with GP practices and promote what they can offer on a regular basis. Members were advised that Age UK has recently employed a person to actively promote the service.
- The Parks and Open Space Manager advised the meeting that, if awarded, the HLF funding would allow work to be done to identify what the service can offer and would ensure that a coherent offer is presented to the GPs. The project would build the

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links and infrastructure to support people who wish to participate and ensure that the staff and, where appropriate, community groups are skilled, trained and able to manage the vulnerable patients.

- In response to a question on the involvement of the transport department in the Parks for Health agenda, the meeting was advised that although not directly involved, other council departments such as planning, leisure, housing and highways are all involved in delivering health outcomes. Islington is promoting cycling and walking. The Healthy Streets initiative was mentioned as was initiatives in other boroughs including Waltham Forest.
- With regard to the funding challenges experienced by volunteering groups, the meeting was informed that although resources are finite, local authorities support community groups for example by charging peppercorn rents for facilities such as community rooms, toilets and cafés. The Open and Spaces Manager advised that the Accelerator Fund project would consider ways of unlocking funds. Parks services must be able to evidence the benefit of parks and open spaces and associated cost savings that will arise as a result of investment in health and wellbeing.
- In response to a question, the Chair of Caledonian Park Friends Group welcomed working with CCG and GPs and suggested that working with the Friends Forum would be beneficial.
- The Parks and Open Spaces Manager reiterated that although the Service is engaged in positive activities such as working with special needs schools and mental health charities and facilitating guided walks there is no structured programme. However, a successful bid would allow this work to be more formalised.
- Information sharing and communications, between Greenspace and groups and between groups, could be improved as could communication with the public about the opportunities available to them. This would maximise the value of the work that already takes place in the parks and would help the over-stretched staff.
- In response to a question on the bid, the Open and Spaces Manager advised that it is looking promising.
- Members were informed that in an attempt to attract a new audience into parks, the Park Services will be trialling an interactive App in Caledonian Park which highlights the positives of the park..

The meeting ended at 9.15 pm

CHAIR

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Report of: Corporate Director of Children, Employment and Skills

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	28 March 2019	All

Delete as appropriate:		Non-exempt
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SUBJECT: Quarter 3 2018/19 Performance Report – Employment, Skills and Culture

1. Synopsis

- 1.1 Each year the council agrees a set of performance indicators and targets, which, collectively, help to monitor progress in delivering our corporate priorities and working towards the goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the council’s scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report sets out a progress update for those indicators related to Employment, Skills and Culture for the third quarter of 2018-19 (1 October to 31 December 2018). A data dashboard showing performance against the KPI’s is included as a separate attachment (Appendix A). The report should be read alongside the dashboard for a full understanding of performance in each area.
- 1.4 Red, amber and green colour bandings are used in the dashboard to represent performance compared to the profiled targets and performance at the same point during previous years. The green banding is used where performance is better than the profiled target and where performance is better at the same point during the previous year. Amber is generally used where performance is within 5% of the profiled target or performance at the same point last year. However, where a measure is based on low numbers, a 10% amber banding may be used. The red banding reflects performance that is more than 5% off target or below performance during the previous year (or 10% where low numbers are involved).

1.5 For conciseness and to avoid repetition, only measures where new data is available since previous reports to Scrutiny are included within the narrative of this report.

2. Recommendations

2.1 To note the progress at the end of Quarter 3 against performance indicators for Employment, Skills and Culture which fall within the remit of the Environment and Regeneration Scrutiny Committee.

3. Employment: Reduce levels of long term unemployment and worklessness

3.1 The council's corporate plan 2018-22 sets out an objective to 'Deliver an inclusive economy, supporting people into work and helping them with the cost of living'. As part of delivering this objective the council has set a target of supporting 4000 residents into employment over the next four years.

3.2 **JM1 - The number of people supported into paid work through 'Team Islington activity is 900, up to the end of Quarter Three**, which is 20% above the target of 750. To effectively deliver an 'Islington Working' approach to supporting residents into work, we have established an Employment Partnership. The partnership aims to increase employment for Islington residents by co-location and sharing information on vacancies and other local opportunities. Local partners have signed up to this way of working to create a coherent and comprehensive offer to residents who are unemployed or require in work support. This approach means that collectively we are able to place resources where they can have the most impact to create an integrated employment service in Islington.

3.3 An 'Islington Working' steering group convened by the council took place in January 2019 to support our common goal of working together to reduce duplication. It was agreed that we would develop an action plan with four objectives:

- To develop a visible and accessible 'Islington Working' partnership
- Work as a collective body to address gaps in current provision or areas to develop in expertise or approach
- Maximise and influence our engagement with employers
- Use data to measure what we are doing and what we still need to do

3.4 iWork is leading a pilot initiative based at 222 Upper Street, the 'Islington working employment support hub', with staff from a range of partner organisations and council services working together to support our most vulnerable residents and those furthest away from the labour market, including those with mental and physical health related challenges. Partners include Ingeus, The Shaw Trust, Prospects, Advance Personnel Management and Love London Working.

3.5 The Islington directory, which is available on the council's website, now provides a further resource for residents to be able to access a wider range of employment support now available in the borough.

3.6 The targets for 2018-19 have been set to take into account support for targeted residents who face a range of barriers to overcome to secure good employment. We continue to track the following groups; parents of those aged 0-18, people who have declared a

disability or long-term health condition, young people aged 18-25 and, for the first time, BAME.

- 3.7 Supporting parents into work is key to breaking the cycle of poverty, particularly given the high levels of child poverty in Islington which is related to parents on out of work benefits. The job centre only captures figures for lone parent claimants, currently standing at 2,290¹, and this reporting has now been discontinued. Council services and partners aim to support at least 425 parents into employment this year. The latest data shows that across the first three quarters of 2018/19, 313 parents have been supported into paid work, which is within 3% of the profiled target of 319 at this point of the year.
- 3.8 Engagement with unemployed young adults aged 18-25 is a challenge, in part, because there are no accurate statistics for employment rates for this group available locally. Council services and partners aim to support at least 360 young people aged 18-25 into employment this year. At the end of Q3 we had 255 outcomes, against a target of 270. This is partly because the quarter is one of transition and change for young people at the lower end of the age band, and partly because we have not received returns from some of our key partners for a variety of reasons. As part of the new Islington Working arrangements, we are formalising partnership reporting requirements with youth providers and this will enable more consistent and accurate reporting of outcomes. We have identified specific partners who did not return in time for this quarter and we anticipate that their contributions, along with the impact of our National Apprenticeship Week Aspire roadshows, will bring us back on target. It is also worth noting that there are a further 25 young people who went into work who were aged 16 -18, which brings the total of young people supported to 280, but the indicator does not include people under 18.
- 3.9 The figures for the number of parents and young people supported into work through Team Islington activity have shown seasonal variation, as there is an additional six-monthly data collection that helps to increase the totals in quarters 2 and 4. The profiled targets currently reflect an even split across the year, which partially explains why we are below the profiled target in Q3. We will be looking to build this seasonal variation into our profiled targets for 2019/20 and beyond.
- 3.10 The employment challenge remains greatest in relation to those residents with disabilities and long-term health conditions. By the end of Quarter 3 we have supported 188 residents into paid employment against a target of 165. This is also higher than the same period in the previous year.
- 3.11 Our data shows that BAME residents have higher rates of unemployment and economic inactivity. The council has introduced a new measure to monitor targeted employment support and improved outcomes for this group. At quarter 3 we have supported 377 BAME residents into employment and have already exceeded the year-end target of 200.
- 3.12 There are two measures to monitor the council's progress in deriving social value from its purchasing power: Islington residents supported into jobs with council contracted suppliers and residents securing apprenticeships with council contracted suppliers. This quarter figures for residents employed by council contracted suppliers stand at 38, compared to a target of 25, with 19 of these into apprenticeships (target 8). We have already met the year-end targets of 33 jobs, of which 11 were to be apprenticeships.

¹ DWP Benefit Claimants – working age client group (Nov 16)

4. Help residents get the skills they need to secure a good job

4.1 JM2 – Number of Islington residents supported into apprenticeships & JM3 – Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship

The 36 apprenticeships starts in the first three quarters of the year are new roles created by LBI and local authority maintained schools and not the upskilling of existing employees. The new roles include 16 in Housing and Adult Social Services, 6 in Children, Employment and Skills, 6 in Environment and Regeneration, 5 in Resources and 3 in local authority maintained schools. The range of apprenticeships are across levels 2, 3 & 4 and include apprenticeships in Business Administration, Customer Service, Housing and Property Management, Facilities, Carpentry, Plumbing, Electrical installation, Teaching Assistant, Early Years Educator, Events Management, Project Management and Data Analysis.

4.2 We have exceeded the year-end target for supporting residents into apprenticeships with local employers and the profiled target for apprentices who have moved on to further employment or training within 3 months of completing their apprenticeship. Of those who have completed their apprenticeships, 50% progressed into further employment in the council, 25% into employment elsewhere, and 25% were either unknown or unemployed and receiving further support.

The sector with the largest proportion of apprentices recruited externally remains construction, due to commitments secured by the council through section 106 planning agreements and council contractors.

4.3 JM4 – Number of Islington residents enrolled on an Adult and Community Learning course

The council's Adult & Community Learning Service (ACL) is preparing plans to address two key priorities; making lifelong learning more accessible for Islington residents by offering evening classes and establishing a joint directorate approach to more effectively target provision. The Service will focus on priority groups in line with Employment target groups. ACL is supporting the 'Team Islington' approach by participating in the borough-wide Employment Partnership and support hub, to ensure employability is embedded in the curriculum design and offer. Both our curriculum pathways, Vocational and Basic Skills, embed employability into lessons, either as a stand-alone element or contextualised. For example, our ESOL learners are trained on how to write covering letters and how to complete application forms during a language acquisition class. ACL is working with local health and social care partners (employers and providers) to map pathways into careers, identifying any gaps in these pathways that can be addressed by ACL, further education providers or bespoke training provision. A next step will be to re-design the curriculum into a more pertinent and up-to-date learning experience enabling faster access into the sector for our learners. In addition, ACL is also working with partners to review the overall current curriculum offer, including analysis of ICT/Digital skills courses to update the offer for 2019/2020. In partnership with Camden ACL, we have received funding for an ESOL co-ordinator to map current provision, identify overlaps and gaps in provision.

4.4 Adult education nationally, including some of the further education sector, has seen a drop in participation and demand with an underspend nationally in the Adult Education Budget (AEB - the grant allocation awarded to providers). Islington ACL continued our marketing campaigns and our work with partners to promote our curriculum offer in a bid to attract more (and new) learners onto our courses. The service has trialled new methods to reach

out to this cohort of learners, from the informal community classes to vocational courses which will help maximise pathways into employment, including Basic Skills. The Council's corporate communications team is refreshing ACL's communications strategy to raise awareness of provision available through different media outlets (e.g. Twitter, Facebook, Instagram).

- 4.5 Notwithstanding a reduction in participation in adult education nationally, ACL has met its ESFA (Education and Skills Funding Agency) targets for the 2017/18 academic year and is awaiting the release of annual achievement data.
- 4.6 In the Autumn term of 2018/19 academic year, 670 Islington residents have enrolled on an Adult & Community Learning Course, which meets the target for the term. As of the early February, 950 Islington Residents enrolled on a total of 1,867 learning aims.
- 4.7. The introduction of tracking groups of learners which align with employment priority groups is new and so we have no previous data to compare against. There is no national data or benchmarking of these sub groups in the Adult Education sector since each Local Authority determines and establishes its priorities based on their own needs. For the Autumn term, Islington was narrowly below each of the priority group targets.
- 4.8 Based on the report produced by the Learning and Work Institute for Islington Council, the "Islington Labour Market Study" in March 2018 described that the employment rate for BAME residents is substantially lower than for white residents regardless of gender. The employment rates for white residents have been rising, with that for white men rising faster than for white women. This has been the basis of selecting BAME as a priority group on which to focus. Although the study did not interrogate data on parents or residents with disabilities, the benefits of lifelong learning on these groups are very well known and have been well researched and publicised nationally. Public policy objectives from increasing social cohesion and mobility to improving productivity, tackling mental and physical health issues and extending working lives for these sub-groups is our rationale. In 2017/18, 72% of learners accessing provision at ACL were from the BAME cohort, this is above the demographic for the Islington area. 79% of learners on ACL courses are female. During 2017/18 only 49 learners were from the 19-25 cohort (10 male and 39 female), which reflects another finding from the Labour Market Study – that these younger unemployed adults need a different approach if we are to successfully engage them. ACL is exploring how to identify learners who were previously NEET and tracked, who are now 19+ and did not achieve level 2 English and Maths, with a view to approaching these learners offering Functional Skills English and Maths, to reduce unemployment within this cohort. ACL is also working with partners such as "Mind" to promote a suitable ACL offer to meet the needs of learners with Mental Health issues.
- 4.9 **JM5 – Number of library visits**
By the end of Q3 2018/19, there were around 791,000 visits to Islington libraries. This was just under the profiled target for this point in the year (by less than 1 percentage point), but encouragingly above the number of visits during the same period in 2017/18.
- 4.10 We are working to increase our active membership, which will increase our visits. We have developed an outreach programme and library staff are doing regular visits to a wide range of community settings for example children's centres, community centres, leisure centres and local schools in order to talk to residents and organisations about the services we offer. We are developing community use of library spaces for example ACL are using Cat and

Mouse Library for Maths, English and ESOL classes. We are also offering a wide range of activities to drive up visits and increase membership. For example, we are rolling out Lego clubs to all libraries, a STEM club at Lewis Carroll, Knit and Natter groups at three libraries, Chess and scrabble clubs etc. This year we are also participating in a number of national initiatives which focus on the benefits of libraries and reading and the role we can play in combating social isolation.

4.11 JM7 – Number of schools that have expressed an interest in the Cultural Enrichment Programme (11 by 11) by March 19

11 By 11 is a commitment to providing all children and young people in Islington with 11 outstanding cultural experiences by Year 11 in school. It is a programme which aims to ensure equality of access to enrichment activities, particularly targeting those who are disadvantaged. This new corporate plan priority and recommendation of the Fair Futures Commission is an evidence-based response to enhancing life skills through engagement with cultural activity. At the time of writing in Q4, we have a further 11 schools who have expressed an interest in the programme, on top of the 25 at the end of Q3, bringing the total to 36 schools that have expressed an interest in the programme.

Developments to date include:

- A portal for schools to access 11 By 11 offers which will be launched on 15th March.
- A comprehensive database of cultural partners is in development for delivery which be delivered during Q4 2018/19.
- Activities for the Summer term are currently being sourced from cultural organisations.
- The Cultural Enrichment Team is working in partnership with School Improvement Service and leading cultural partner organisations to develop a suite of learning resources to ensure that Islington teachers have the necessary skills to make culture central to curriculum delivery.
- A monitoring and evaluation framework is being developed in partnership with Schools Data Team and Youth Employment; and
- An activity tracker has been set up for monitoring quantitative engagement in 11 by 11 activities by students and teachers which will be tested in the summer term.

4.12 JM8 – 100 hours of the world of work - Number of secondary schools committed to an outline plan for implementation by March 2019 & JM9 – Sectors with a local business leader committed to supporting the 100 hours initiative by March 2019

The council has committed to ensuring that all young people in Islington benefit from 100 hours' experience of the World of Work by age 16. This will help young people to prepare for their future careers and to gain an understanding of the breadth of career options that are available locally. Islington schools have been consulted on the approach and we have initiated an overall programme design in collaboration with head teachers through the Islington Community of Schools and with businesses we currently work with.

4.13 We are delivering work with six secondary schools that is funded by the Richard Reeves Foundation, and requires the schools to develop programmes of employer led activities that support the 100 hours World of Work and a plan for achieving a Quality in Careers Standard.

4.14 While scaling up the delivery of career related activity with secondary schools this academic year, we are testing employer activities with primary schools with a view to launching next year. Progress at Q3 includes the development of a web based booking system, with 30

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Appendix A: Data Dashboard

PI No.	Indicator	Frequency reported	Latest data for period	YTD / Latest Figure	Profiled target (expected position this point in year)	Target 2018/19	2017/18	Same period last year	Direction of travel
Reduce levels of long term unemployment and worklessness									
JM1	Number of Islington residents supported into paid work through Team Islington activity; with sub-targets for:	Quarterly	Apr-Dec 18 (provisional)	900	750	1,000	1,334	951	↓
	a) Parents of children aged 0-18	Quarterly	Apr-Dec 18 (provisional)	313	319	425	388	306	↔
	b) Young people aged 18-25	Quarterly	Apr-Dec 18 (provisional)	255	270	360	434	352	↓
	c) Residents with disabilities / those with long term health conditions (E)	Quarterly	Apr-Dec 18 (provisional)	188	165	220	272	163	↑
	d) BAME	Quarterly	Apr-Dec 18 (provisional)	377	150	200	New Indicator	New Indicator	New Indicator
	e) Council Contracted Suppliers	Quarterly	Apr-Dec 18 (provisional)	38	25	33	58	43	↓
Help residents get the skills they need to secure a good job									
JM2	a) Number of Islington residents supported into Council Apprenticeships	Quarterly	Apr-Dec 18	36	39	52	55	39	↔
	b) Number of Islington residents supported into Apprenticeships with an external employer	Quarterly	Apr-Dec 18	113	64	85	118	71	↑
	c) Number of Islington residents gaining apprenticeships with council contracted suppliers	Quarterly	Apr-Dec 18	19	8	11	10	8	↑
JM3	Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship	Quarterly	Apr-Dec 18	75%	70%	70%	68%	67%	↑
JM4	Number of Islington residents enrolled on an Adult & Community Learning Course with sub-targets for:	Termly	Autumn Term (Aug - Dec 2018)	670	667	2,000	1,600	New Indicator	New Indicator
	A) Parents of children aged 0-18	Termly	Autumn Term (Aug - Dec 2018)	344	367	1100	904	New Indicator	New Indicator
	B) Residents with disabilities / those with long term health conditions	Termly	Autumn Term (Aug - Dec 2018)	196	200	600	437	New Indicator	New Indicator
	C) BAME	Termly	Autumn Term (Aug - Dec 2018)	498	513	1540	1158	New Indicator	New Indicator
JM5	Number of library visits	Quarterly	Apr-Dec 18	790,687	797,527	1,063,369	1,052,841	782,136	↑
JM6	Number of children completing the summer reading challenge	Annually	Summer 2018	900	1000	1000	New Indicator	New Indicator	New Indicator

JM7	Number of schools that have expressed an interest in the Cultural Enrichment Programme by March 19	Quarterly	Apr-December 18	25	n/a	30	New Indicator	New Indicator	New Indicator
JM8	Number of secondary schools committed to an outline plan for implementation by March 2019	Quarterly	To be reported during Q4	n/a	n/a	5	New Indicator	New Indicator	New Indicator
JM9	Sectors with a local business leader committed to supporting the 100 hours initiative by March 2019	Quarterly	To be reported during Q4	n/a	n/a	8	New Indicator	New Indicator	New Indicator

Report of: Executive Member for Environment and Transport

Meeting of	Date	Agenda Item	Ward(s)
Environment and Regeneration Scrutiny Committee	28 March 2019		All

Delete as appropriate	Exempt	Non-exempt
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Report: 2018/19 Quarter 3 Performance Report – Environment and Transport

1. Synopsis

- 1.1 Each year the Council agrees a set of performance indicators and targets which help us to monitor progress in delivering corporate priorities and working towards our goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the Council's Scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report gives a progress update for those indicators related to Environment and Transport for the third quarter of 2018/19. As the Corporate Plan has now been finalised, this report covers an updated measures and related targets.

2. Recommendations

- 2.1 To note progress as at the end of Quarter 3 against key performance indicators.

3. Background

- 3.1 The Council routinely monitors a wide range of performance measures to ensure that the services it delivers are effective, respond to the needs of residents and offer good quality and value for money.
- 3.2 Each of the Council's four theme based scrutiny committees are responsible for monitoring performance in their own areas.

4. Quarter 3 update on Environment and Transport performance

Objective	PI No	Indicator	Frequency	Q3 2018/19 or latest Actual	Target 2018/19	On/Off target	17/18 actual	Better than last year?
<i>Keep the streets clean and promote recycling</i>	PE1	Percentage of household waste recycled and composted (Q in arrears)	Q	28.6% (Q1+Q2)	36.1%	off	29.5%	no
	PE2	Number of missed waste collections - domestic and commercial (average per calendar month)	M	370 (Q3 av)	400 pcm	on	550 pcm	yes
	ER6	Number of reported flytips (all land types)	Q	477 (Q3)	not set	n/a	674 in Q3 17/18	yes
<i>Ensure development is well planned</i>	PE9	a) Percentage of planning applications determined within 13 weeks or agreed time (majors)	M	100% (Q3)	90%	on	100%	same
		b) Percentage of planning applications determined within the target (minors)	M	73.2% (Q3)	84%	off	88.2%	no
		c) Percentage of planning applications determined within the target (others)	M	80.7% (Q3)	85%	off	90.4%	no
<i>Make sure residents have access to high quality parks, leisure facilities and cultural opportunities</i>	PE7	Number of leisure visits	Q	1.572m (Q1-Q3)	2.362m	off	2.514m	no
	PE8	Number of entries to Islington in Bloom	A	168 (as at 31.5.18)	n/a	n/a	220	no
<i>Provide practical support to help residents cope with the cost of living</i>	JM17	Number of gas or electricity meters in homes supplied by Angelic Energy.	Q	6,740 (as at 24.2.19)	9,000 by 17.10.19	on	n/a	yes
	JM18	Number of Islington residents supported through SHINE	Q	2,264 (Q1-Q3)	2,500	on	2,548	same

<i>Make it easier and safer for people to travel through the borough and beyond</i>	PE3	Number of bike storage facilities on streets	Q	54 (as at end Q3)	100	on	2	yes
	PE4	Number of new electric vehicle charging points across the borough	Q	69 (as at end Q3)	100	off*	18	yes
	PE5	Number of schools with air quality monitors installed	Q	62	62 (all schools)	on	n/a	yes
	PE6	Percentage of parking appeals won at the Enforcement and Traffic Tribunal	A	73% (17/18)	75%	on	73%	same

* see 4.12 below

Keep the streets clean and promote recycling

- 4.1 Audited quarterly **recycling rate** data from Waste Data Flow comes in around three months after the end of the quarter and Q3 is therefore expected at the end of March. The confirmed rate for 17/18 was 29.5% and the first two quarters of 18/19 have slipped marginally to 28.6%. A main reason London-wide for lower rates is an increase in tonnages rejected as contaminated as recycling industry tolerances have become tighter. For 17/18, Islington has the fifth highest recycling rate of the twelve inner-London Boroughs.
- 4.2 The first two quarters figures for **residual (non-recycled) waste per household** are projecting to 370kg for the year, slightly better than the record low achieved in 17/18 of 375kg and well ahead of the NLWA agreed target of 407kg. Islington's residual waste per household remains the second lowest of all 32 London Boroughs.
- 4.3 Average **missed waste collections** performance has fallen somewhat from that in quarters 1 and 2 but remaining ahead of target, with Q3 averaging at 370 pcm compared to the 400 monthly target. This compares with 452pcm in the same quarter last year. The dip in Q3 is attributed to the poorer autumn weather and higher overall waste tonnages slowing the progress of crews on their rounds.
- 4.4 The **fly-tipping indicator** measures the total number of reported fly-tips across all land types and waste types, and the total for 17/18 was 2588 across the borough compared to 3,011 in 16/17 (a 14% reduction) and 4,174 in 15/16. The Q3 figure was 477 which compares to 674 for the same period the previous year. This data is entered on the national fly-capture database, though benchmarking is not considered viable as numbers (and by inference, working definitions) differ so widely.

Ensure development is well planned

- 4.5 **Planning applications** performance for Majors in Q3 has remained at 100% determined within time. However, performance with Minors and Others has slipped substantially this quarter, Minors standing at 73.2% and Others at 80.7%, both below their annual targets. This is as a result of a particularly difficult month in November after sudden staff shortages, and performance has since picked back up, with the backlog of 'already out of time' applications being held stable.
- 4.6 In benchmarking terms for the most recent 12-month period for which data has been published (year to September 2018), the Council's performance remains in the top quartile of all London Borough's for Majors and second quartile for both Minors and Others.

Make sure residents have access to high quality parks, leisure facilities and cultural opportunities

- 4.7 After very strong performance in 2017/18, **total Leisure visits** across Q1-Q3 have fallen 9.3% below the profiled target and 7.5% below the same period last year. This is due to the intensity and duration of summer heatwave (though Tennis and activity in parks increased) and in Q3, the impact of the Highbury Pool fire and closure at the end of September. The Highbury Leisure Centre partially reopened in early December.
- 4.8 **Islington in Bloom entries** is a new annual measure that is available late in each spring. This year there were 168 entries in total, and although this is down from the record 220 in 17/18, that year we made a huge push due to Britain in Bloom. The proposed target for 19/20 is 190.

Provide practical support to help residents cope with the cost of living

- 4.9 In October 2017, we successfully launched **Angelic Energy**, the Council branded white label number energy supply company (in partnership with Robin Hood Energy). The first 12-month target was 4000 meter points on supply and we substantially exceeded this. Current meters on supply stands at 6,740, with over half of Angelic Energy customers being Islington residents. We continue to see growing numbers of smart meters being installed, the tariff continuing to be competitively priced when compared to the big six energy suppliers.
- 4.10 Quarter 3 saw the number of Islington residents supported through **SHINE** (Seasonal Health Interventions Network) rise strongly to 2,264, just short of the 18/19 annual target of 2,500. This was primarily as a result of the Q3 success with Warm Home Discount promotions, and makes up for the lack of demand through the summer heat wave period.

Make it easier and safer for people to travel through the borough and beyond

- 4.11 There are four new corporate PIs under this objective, as shown under PE3-PE6 above. The Council has committed to delivering 100 **bike storage facilities** on our streets by the end of 18/19 and as at the end of Q3 the number stood at 54. We continue to expect to meet this target.
- 4.12 The Council has also committed to installing 400 new **electric vehicle charging points** over the next four years. As at Q3, the number newly installed stood at 69 and the cumulative total at 87. The additional new lamp post charging points that were intended to be installed in March are now scheduled for April as a result of the decision to consult with residents.
- 4.13 Local air quality is a key Council priority and after a comprehensive rollout, all 62 of the borough's **schools now have local air quality monitoring** and which will remain in place for as long as it is useful.
- 4.14 Lastly, the **percentage of parking appeals won** by the Council at the Enforcement and Traffic Tribunal is a good measure of the quality and fairness of our parking service. This is an annual measure and benchmarking indicates that our result of 73% for 17/18 places Islington as the second most successful of the thirty-five London parking authorities.

Final Report Clearance

Signed

Executive Member for Environment and
Transport

Date

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28 MARCH 2019

- 1) Quarter 3 Performance Report (2018/19)- Employment & Skills
- 2) Quarter 3 Performance Report (2018/19) - Environment & Transport
- 3) Scrutiny Review: Draft Recommendations - Resident Engagement & Volunteering in Open Spaces
- 4) Recycling Workshop – Member feedback
- 5) Accelerator Fund bid – Officer update
- 6) Work Programme 2018/19

7 MAY 2019

- 1) Scrutiny Review – Final Report - Resident Engagement & Volunteering in Open Spaces
 - 2) Work Programme 2019/20
-To consider potential topics
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